## techŜtep

## Techstep Essentials MDM

Adding Android device – WPC (Work profile on company owned devices)

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## Adding an Android device to Essentials MDM in WPC mode

The device management mode with Work Profile allows you to:

a. add a private employee's device that will also serve as a work device (BYOD). The advantage of this solution is that the device does not have to be restored to factory settings, and the employee can use a phone that he knows well and does not have to learn to use it.

adding a work device, but with a dedicated part for private data (WPC). In this case, the device must be either new or restored to factory settings

Regardless of the selected mode above, a Work Profile will be created on such a device, which will be managed from the Essentials MDM manage console and is dedicated to data, accounts and work applications. At the same time, the private part of the device will not be subject to control, so that the user can be confident about the privacy and security of personal data stored on the device.

Essentials MDM offers an easy registration wizard that allows you to quickly and easily add a new device to the system with a Work Profile. This feature allows you to register a single device in different ways: email, SMS or QR code.

## Adding a device

To add a device (WPC) to the system, hover over the + button in the **DEVICES** tab and choose the '**Enroll a device**' option.

techŜtep		Monitoring	Devices ~	Users Ap	plications ~	Configurations
<b>v</b> _	+ Q Search					
	Enroll a device Bulk enrollment	n IMEI	Phor	ne Enrollment per method	Device mode	Last Created contact Y on
	Create entry (enroll later	) 'PC 35580 	8981283101	WPC QR	WPC	2023-02-27 2023-02-21 09:47:33 13:05:54

A step-by-step modal window will appear and guide you through the enrollment process.

First, choose a platform. You can choose between Android, Apple or other devices (eg Windows). In this case, we will choose Android.

te	ch <mark></mark> step	Monitoring Devices ~	Users Applicat	ions - Configurations	Policies - Advanc	trello.com/	_/techstep-consulting-services-gr	Admin -	5.30.0	I-RC12
~	+ Q S			Add a new d	evice		×		☆ '	Ŧ
	Model	Choose a platform	Assign a user	Policy previ	ew Cho	bose a method	Confirmation	e e	Policy status	
	Samsung SM- A326 Galaxy A32							IPC Ip	Fail	
	Samsung (SM-G736B)			Choose a platform of the devi	ce you want to add.				Not applied	1
		Android		Apple		Othe	r	R		
	Samsung SM- T500 Galaxy Tab	<b></b>		ć			i	t I	Fail	
	Samsung SM- T500 Galaxy Tab	Add Android devic	e	Add Apple de	vice	Add other	device	t	Fail	
	Samsung SM- G525 Galaxy XCov	Samsung KME		12:37:04 10:38:31	12:37:02	Meny	Samsung poli	cy It	Not applied	

In the second step, select enrollment method - BYOD/WPC to register a device with a work profile. Depending on the method chosen, an appropriate policy will be assigned. You can also select if there will be user authentication required. You can also add "Device groups if desired.

te	chStep	Monitoring Devices ~	Users Applications ~	Configurations Policie	s - Advanced	Ļ	음 User Adi	nin ~	5.30.0-RC12
∽,	+ Q 54	Add a new device ×						≈ ☆	•
	Model	Choose a platform	Assign a user	Policy preview	Choose a method	Confirmation	y e	Policy status	
	A326 Galaxy A32 Samsung	Enrollment method					/P Ip	C Fal	
	(SM-G736B)	Fully managed device (COBO) Device with work profile (BYOD, WPC) Dedicated device (COSU) Shared device BBTA to the second device BBTA to the second device (COSU) BBT							
	Samsung SM- T500 Galaxy Tab	Fail							
	Samsung SM- T500 Galaxy	User authorization required O					12	Fai	
	Samsung SM- G525 Galaxy XCov	No authentication	ı	Any user		Selected user only	t	Not ap	plied
		Device groups							
		Select group							
	() User missing? Add a new one here.								
						Back	Next		

In the next step select Corporate-owned device with work profile (WPC) as a method for enrollment.

tech <mark></mark> step	Monitoring Devices ~	Users Applications ~	Configurations	Policies ~	Advanced	Д <sup>00</sup>	<mark>온</mark> User A	dmin •	6.	30.0-RC12
v, + Q si		L.	Add a new	device			×	111	☆	•
Model Samsung SM-	Choose a platform	Assign a user	Policy pr	eview	Choose a method	Confirmation		y e IPC	Policy status	
A32 Samsung (SM-G7368)		Time to pick a method! You can a	choose BYOD mode or W	VPC mode (work profile	on corporate-owned device).			•	Not appl	led
Samsung SM- 1500 Galaxy Tab		Corporate-owned device with (WPC) Android 10+	h work profile	Private device	Android 6+				Not appl	ed
Samsung SM- T500 Galaxy Tab Samsung SM-		<u> </u>		Brandra vour daule				t (	Fail	
XCov_		Ensure that the target device mee requirements: © Running Android 10.0+ © New/factory reset © Connected to the charger	ets the following	Work profile wi	III be created on the device.				nor opp	
		Select			Select					
							Back			

In the next step, the QR code for enrollment will be shown and you can choose a WiFi network if desired. This QR code can only be scanned with a new or wiped device. Please see the next step to know how to access the scanning camera for this.

te	ech <mark>Ŝ</mark> tep	Monitoring <b>Devices</b> - Users	Applications ~	Configurations	Policies ~	Advanced	Ļ	은 User /	Admin	✓ 5.1	i.30.0-RC12
~	+ Q 50			Add a new d	levice			×	\$\$\$	☆	Ŧ
	Model Samsung SM- A326 Galaxy	Choose a platform	Assign a user	Policy prev	iew	Choose a method	Confirmation		y Ie IPC	Policy status Fall	
	A32 Samsung (SM-G736B)	Step 1: Set up a WiFi (optional)			Step 2:	Scan the QR code				Not appl	lied
	Samsung SM- 1500 Galaxy Tab Samsung SM- 1500 Galaxy Tab Samsung SM- 6525 Galaxy XCov	This enrollment method requires internet connection, if there's no Shil card in the device, fill in Will settings below. Network name Will Possword							It It It It	Not appli	lied
			Go to the target d The target device	evice needs to stay on the welcome	screen. Top the scree	en 6 times to download QR code scanne	r and enroll the device.	Back			

The QR Reader can be easily accessed by tapping the welcome screen (anywhere but not on the blue "Start button") on a factory reset/new device 6 times. You chose the language and the QR reader will start automatically.

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After scanning the code, the process is automatic. The user must confirm the registration by clicking Next or Continue in the screens that appear and entering the WiFi information or user credentials if required.