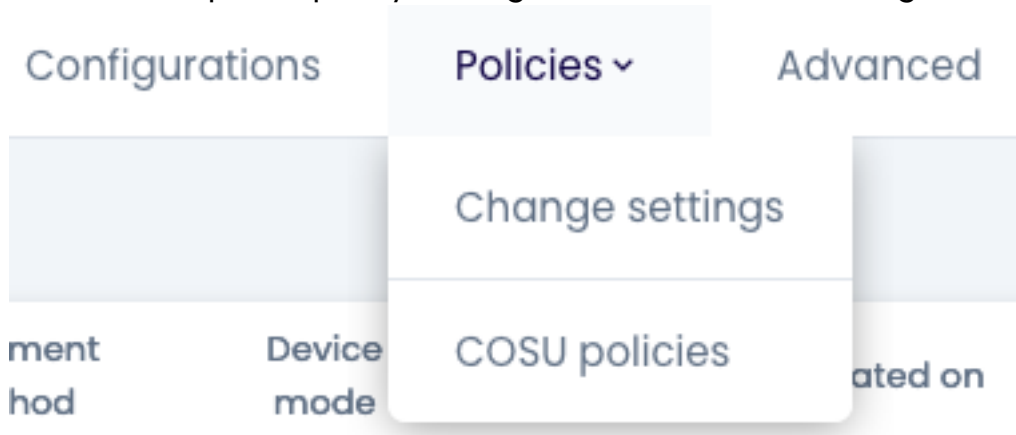techstep

Techstep Essentials MDM
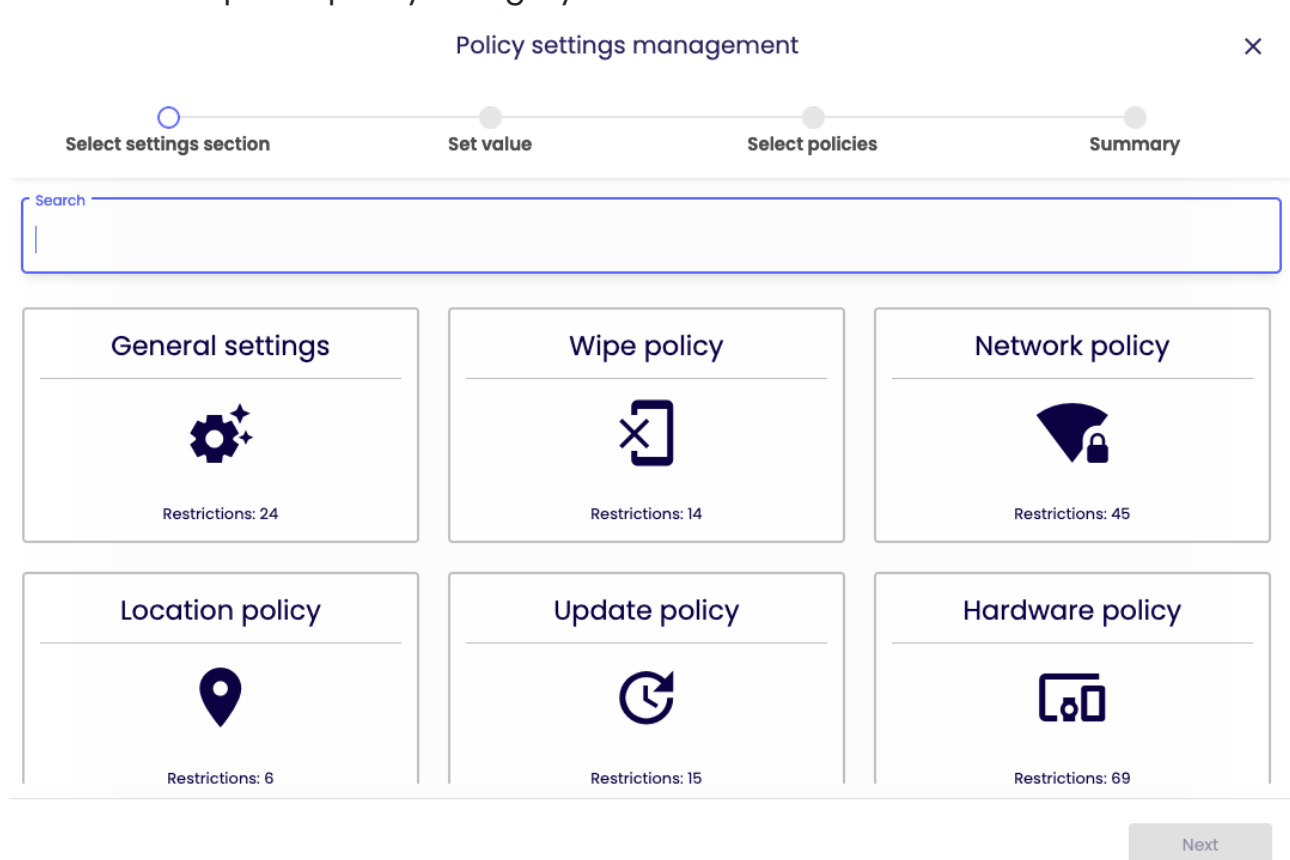
Update policy

Date: 02/03/2023

To edit the Update policy settings, click Policies -> Change Settings

Choose the Update policy category

Within Update policy there are several settings that you can add to your policyset.

Policy settings management   ✕

● Select settings section   ● Set value   ● Select policies   ● Summary

Search

⟳ Update policy

○ Delay user visibility of Software Updates
ⓘ The delay is 30 days unless 'Delay software update by' option is set to another value   `Fully managed`

○ Delay user visibility of non-OS Software Updates
ⓘ The delay is 30 days unless 'Delay software update by' option is set to another value   `Fully managed`

○ Delay software update by   `Fully managed`

○ Delay minor software update by   `Fully managed`

○ Delay non-OS software update by   `Fully managed`

○ Force delayed major software updates   `Fully managed`

○ Delay major software update by   `Fully managed`

○ Control system version (Samsung E-FOTA)
ⓘ E-FOTA and OTA update policy are mutually exclusive. When OTA update policy (postponed, windowed) will be set, E-FOTA installations will not work.   `Fully managed` `COSU`

○ **OTA update policy**   `Fully managed` `COSU` `Shared device`

○ **Update days** (OTA update policy)   `Fully managed` `COSU` `Shared device`

Back   Next

Choose the setting you want to configure and click next.

Below is a table of all the settings you can configure within this category with an explanation.

Parameter	Value	Compatibility
General Settings		
Delay user visibility of Software Updates	Possible options: ○ Yes or no Default value: No (The delay is 30 days unless "Delay software update by" is set to another value)	Fully Managed
Delay user visibility of non-OS Software Updates	Possible options: ○ Yes or no Default value: No (The delay is 30 days unless "Delay software update by" is set to another value)	Fully Managed

Delay software update by	Possible options: o Disabled o 1, 2, 3, 5, 10, 15, 30, 60 or 90 days Default value: Disabled	Fully Managed
Delay minor software update by	Possible options: o Disabled o 1, 2, 3, 5, 10, 15, 30, 60 or 90 days Default value: Disabled	Fully Managed
Delay non-OS software by	Possible options: o Disabled o 1, 2, 3, 5, 10, 15, 30, 60 or 90 days Default value: Disabled	Fully Managed
Force delayed major software updates	Possible options: o Yes or no Default value: No	Fully Managed
Delay major software update by	Possible options: o Disabled o 1, 2, 3, 5, 10, 15, 30, 60 or 90 days Default value: Disabled	Fully Managed
Control system version (Samsung E-FOTA)	Possible options: o Yes or no Default value: No (E-FOTA and OTA updates are mutually exclusive. When OTA update policy (postponed, windowed), will be set, E-FOTA installations will not work)	Fully Managed COSU
OTA update policy	Possible options: o Automatic o Windowed o Postponed Default value: No policy	Fully Managed COSU Shared device
Update days (OTA update policy)	Possible options: o Monday to Sunday Default value: None	Fully Managed COSU Shared device

Start time (OTA update policy)	Possible options: o 00:00 to 23:30 Default value: 02:00	Fully Managed COSU Shared device
End time (OTA update policy)	Possible options: o 00:00 to 23:30 Default value: 05:00	Fully Managed COSU Shared device
Enable Zebra OTA updates	Possible options: o Yes or no Default value: No (Available for Zebra devices with Android 7.0 and above and MX version 9.2 and above)	Fully Managed COSU BYOD/WPC
Disable automatic software updates	Possible options: o Yes or no Default value: No	Fully Managed
Enforce automatic update download	Possible options: o Yes or no Default value: No (Available on Samsung devices with premium license)	Fully Managed

Configure the setting to the wanted value and click next.

Policy settings management   ✕

Select settings section ● ─────────── ○ Set value ──────────── ● Select policies ──────────── ● Summary

📍 **Location policy**

Android location lock:

Android location lock *

Do not lock   ▾

Back   **Next**

Select the policies you want to add the setting to (You can choose multiple policies) and click next.

Policy settings management   ✕

● ─────────────── ● ─────────────── ○ ─────────────── ○
Select settings section   Set value   Select policies   Summary

Android location lock: Do not lock

	Policy name	Policy mode	Affected devices count	Is default	User Groups	Device groups
☑	Default policy	Fully managed	0	Yes		
☑	Default COSU policy	COSU	3	Yes		
☐	TS Kiosk mode	Fully managed	0	No		Kiosk Devices
☐	Ssavers Norway	Fully managed	0	No		Specsavers
☐	Apple_KioskDevice	Fully managed	0	No	OUS Renhold	Apple_FunctionDevice
☐	RetailDemo	Fully managed	0	No		RetailX Techstep Test
☐	Lovisenberg	Fully managed	0	No	Lovisenberg	
☐	Ascom Myco	Fully managed	0	No	Ascom	Ascom Myco 3
☐	LDS-Telefonkiosk-std	Fully managed	0	No	LDS-Telefonkiosk-std	LDS-Telefonkiosk-std

1 – 10 of 13 |< < > >|

Back   Next

You will then be showed a summary of your applied settings and if there are devices affected by the change.

Click Apply to set your configuration change into effect.

Note: When pressing apply, the settings will be applied on the affected devices immediately.

Policy settings management ✕

Select settings section — Set value — Select policies — Summary

Summary:

Number of selected policies: 2

Number of affected devices: 3

Settings:

Android location lock: Do not lock

⚠ Changes in the selected policies will affect some devices. Make sure it's intended.

Back   Apply