# techstep

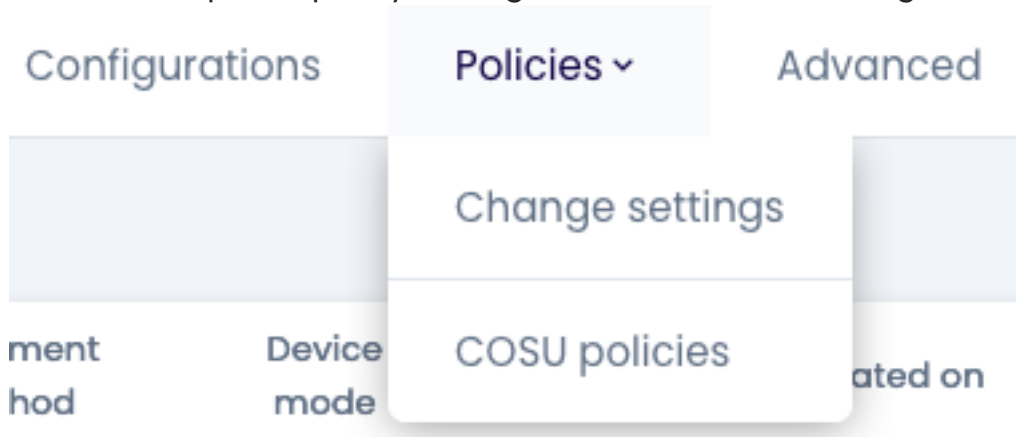# Techstep Essentials MDM

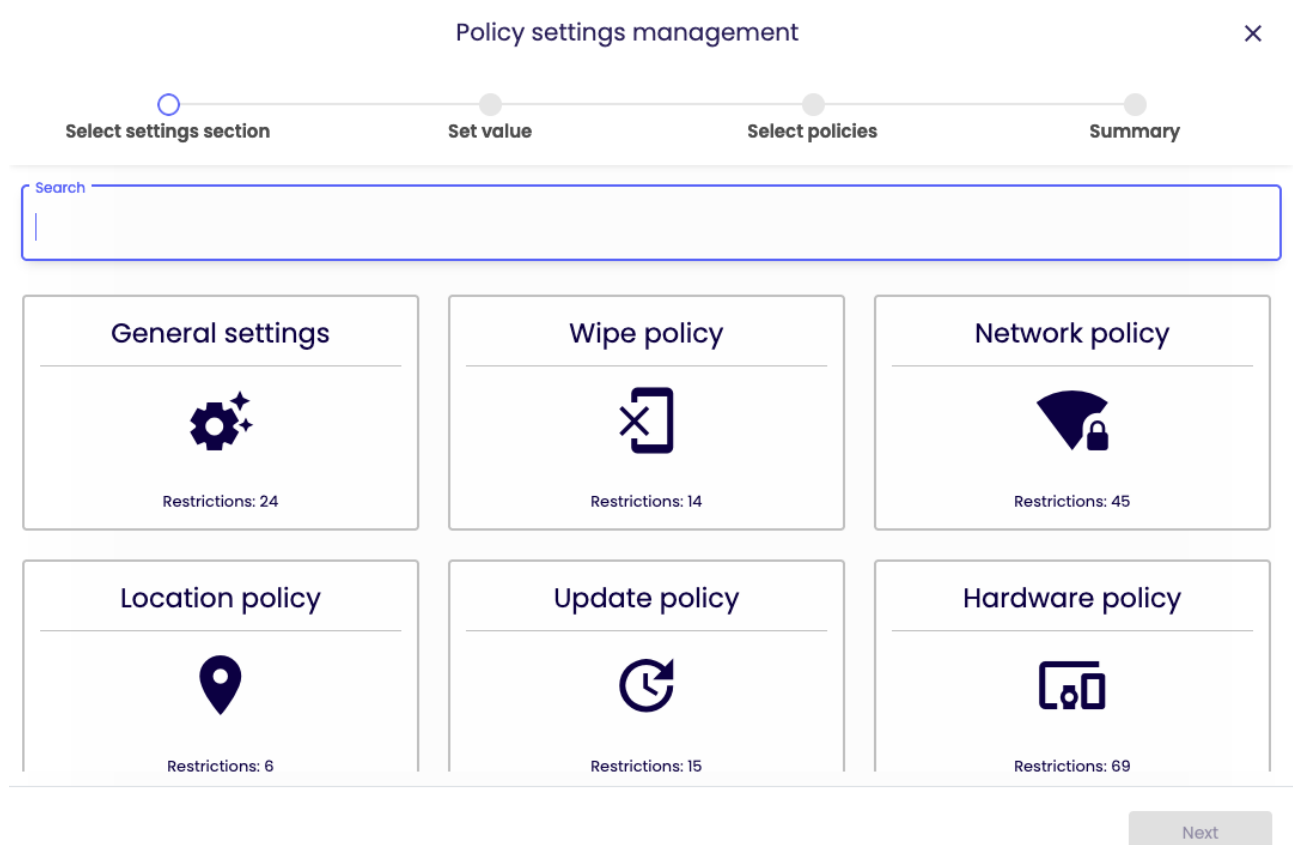## Hardware policy

Date: 23/11/2023

To edit the Update policy settings, click Policies -> Change Settings

Configurations    Policies ⌄    Advanced

Change settings

COSU policies

ment          Device              ated on
hod           mode

Choose the Hardware policy category

Policy settings management                                    ✕

○ ──────────── ● ──────────── ● ──────────── ●
Select settings section      Set value      Select policies      Summary

Search

| General settings | Wipe policy | Network policy |
|---|---|---|
| ⚙️ | ✖ | 📶 |
| Restrictions: 24 | Restrictions: 14 | Restrictions: 45 |

| Location policy | Update policy | Hardware policy |
|---|---|---|
| 📍 | ↻ | 🖥 |
| Restrictions: 6 | Restrictions: 15 | Restrictions: 69 |

Next

Within Hardware policy there are several settings that you can add to your policyset.



Choose the setting you want to configure and click next.

Below is a table of all the settings you can configure within this category with an explanation.

| Parameter | Value | Compatibility |
|---|---|---|
| General Settings | | |
| **Camera lock** | Possible options:<br>o   Yes or no<br>Default value: No | Fully Managed<br>COSU |
| **Disable manual unenrolment** | Possible options:<br>o   Yes or no<br>Default value: No | Fully Managed |
| **Disable manual work profile removal** | Possible options:<br>o   Yes or no<br>Default value: No | Fully Managed |

| | | |
|---|---|---|
| **USB media player lock** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>COSU |
| **Allow devices to be booted into recovery by an unpaired device** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **Development mode lock** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>COSU |
| **Task manager lock** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>COSU |
| **NFC lock** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>COSU |
| **Disallow outgoing beam using NFC** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>COSU |
| **Storage card lock** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>COSU |
| **Copy & paste lock** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **Screen capture lock** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>COSU |
| **Disable remote screen observation by the Classroom app (Screen capture lock)** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **Prevent Siri from querying user-generated content from the web** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **Disable keyboard autocorrection** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **USB file manager lock** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>COSU<br>Shared device |
| **Block multiwindow mode** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>COSU |

| Block safe mode | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed<br>COSU<br>BYOD/WPC<br>Shared device |
|---|---|---|
| Block airplane mode | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed<br>COSU<br>BYOD/WPC<br>Shared device |
| Enable USB accessories while device is locked | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |
| Disable the prompt to setup new nearby devices | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |
| Disable AirPrint | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |
| Disable saving of AirPrint credentials on iCloud (Disable Airprint) | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |
| Require trusted certificates for TLS printing communication (Disable AirPrint) | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |
| Disable iBeacon discovery of AirPrint printers (Disable AirPrint) | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |
| Disable incoming AirPlay requests | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |
| Disallow macOS auto unlock | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |
| Disallow macOS cloud desktop and document services | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |
| Prevent Touch ID from unlocking a device | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |
| Disable biometric modification | Possible options:<br>o Yes or no<br>Default value: No | Fully Managed |

| | | |
|---|---|---|
| **Enforced biometry timeout** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **Disable definition lookup** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **Disable keyboard shortcuts** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **Disable QuickPath keyboard** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **Disable keyboard spell-check** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **Prevent device from sleeping** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed |
| **Prevent users from configuring credentials in the managed keystore** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>COSU |
| **Disable Siri** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Disable Siri when device is locked** | Possible options:<br>○ Yes or no<br>Default value: No<br>(Restriction is ignored if the device doesn´t have a passcode set) | Fully Managed<br>BYOD/WPC |
| **Disable connections to Siri servers for the purposes of dictation** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Disable connections to Siri servers for the purposes of translation** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Disable automatically submitting diagnostic reports to Apple** | Possible options:<br>○ Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |

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|---|---|---|
| **Disable Control Center from appearing on the Lock screen** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Block photo stream** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed |
| **Block the possibility of creating untrusted TLS connections** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed |
| **Disable backup of Enterprise books** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Disallow updating certificate trust database** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed |
| **Disable Enterprise Book metadata sync** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Disable modification of notification settings** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed |
| **Disable notifications history view on the lock screen** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Disable today notifications history view on the lock screen** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Disable managed applications to use the iCloud** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Force devices receiving AirPlay requests from this device to use a pairing pass** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Force encrypted backup** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |
| **Disable pairing watches** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed |
| **Force wrist detection on Apple Watch** | Possible options:<br>  ○  Yes or no<br>Default value: No | Fully Managed<br>BYOD/WPC |

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|---|---|---|
| **Disable passcode modification** | Possible options:<br>  o  Yes or no<br>Default value: No | Fully Managed |
| **Force to set lock code** | Possible options:<br>  o  Yes or no<br>Default value: No | BYOD/WPC |
| **Block device name modification** | Possible options:<br>  o  Yes or no<br>Default value: No | Fully Managed |
| **Disable diagnostic submission modification** | Possible options:<br>  o  Yes or no<br>Default value: No | Fully Managed |
| **Disable dictation** | Possible options:<br>  o  Yes or no<br>Default value: No | Fully Managed |
| **Disable Screen Time** | Possible options:<br>  o  Yes or no<br>Default value: No | Fully Managed |
| **Disable wallpaper modification** | Possible options:<br>  o  Yes or no<br>Default value: No | Fully Managed |
| **Force assistant profanity filter** | Possible options:<br>  o  Yes or no<br>Default value: No | Fully Managed |
| **Enable USB debugging** | Possible options:<br>  o  Yes or no<br>Default value: No | BYOD/WPC |
| **Block screen capture** | Possible options:<br>  o  Yes or no<br>Default value: No | BYOD/WPC |
| **Block USB file transfer** | Possible options:<br>  o  Yes or no<br>Default value: No | BYOD/WPC |
| **Disable mounting of the physical external media** | Possible options:<br>  o  Yes or no<br>Default value: No | BYOD/WPC |
| **Disable all keyguard shortcuts** | When enabled, keyguard shortcuts are not visible on the device.<br>Available from Android 14 | Fully Managed |

Configure the setting to the wanted value and click next.

Policy settings management                                              ✕

● ─────────── ○ ─────────── ● ─────────── ●
Select settings section      Set value        Select policies        Summary

🎛 **Hardware policy**

Prevent device from sleeping:

🔘 Yes

Back    **Next**

Select the policies you want to add the setting to (You can choose multiple policies) and click next.

## Policy settings management ✕

**Select settings section** ──── **Set value** ──── **Select policies** ──── **Summary**

Prevent device from sleeping: Yes

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| | Policy name | Policy mode | Affected devices count | Is default | User Groups | Device groups |
|---|---|---|---|---|---|---|
| ☑ | Default policy | Fully managed | 0 | Yes | | |
| ☑ | TS Kiosk mode | Fully managed | 0 | No | | Kiosk Devices |
| ☐ | Ssavers Norway | Fully managed | 0 | No | | Specsavers |
| ☐ | Apple_KioskDevice | Fully managed | 0 | No | OUS Renhold | Apple_FunctionDevice |
| ☐ | RetailDemo | Fully managed | 0 | No | | RetailX Techstep Test |
| ☐ | Lovisenberg | Fully managed | 0 | No | Lovisenberg | |
| ☐ | Ascom Myco | Fully managed | 0 | No | Ascom | Ascom Myco 3 |
| ☐ | LDS-Telefonkiosk-std | Fully managed | 0 | No | LDS-Telefonkiosk-std | LDS-Telefonkiosk-std |

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You will then be showed a summary of your applied settings and if there are devices affected by the change.

Click Apply to set your configuration change into effect.

Note: When pressing apply, the settings will be applied on the affected devices immediately.

Policy settings management ✕

Select settings section — Set value — Select policies — Summary

**Summary:**

**Number of selected policies:** 2

**Number of affected devices:** 0

**Settings:**

**Prevent device from sleeping:** Yes

Back   Apply